



Live-In Self-  
Managed  
Shared Home  
Hosting.(Shh)

HOSTpitality

*Let's Get Started*

HOSTpitality™

THIS GUIDE WILL INTRODUCE YOU TO EXCEPTIONAL LIVE-IN, SHARED HOME HOSTING (SHH). OUR GOAL IS TO HELP YOU CREATE AND SELF-MANAGE A SAFE, WELCOMING, AND ENJOYABLE ENVIRONMENT FOR YOUR GUESTS, ENSURING THEY ARRIVE AS STRANGERS AND LEAVE AS FRIENDS.





# TABLE OF CONTENTS

- 3 Definition of **HOST**pitality
- 4 The Role of **HOST**pitality
- 5 Safe and Welcoming Environment
- 6 Communication Skills
- 7 Code of Conduct for Hosts
- 8 Managing Short-Term Guests
- 9 Guest Check-in and Check-out
- 10 Safety Checklist
- 11 Cleaning Checklist
- 12 Future Opportunities





# Definition of HOSTpitality

Welcome to **HOST**pitality, where we redefine and elevate the concept of home sharing. **HOST**pitality is more than just providing a space for guests; it's about creating an environment of warmth, trust, and mutual respect. It embodies the spirit of hospitality within a shared home setting, fostering positive experiences through professional and compassionate hosting.

This GUIDE will introduce **HOST**pitality as a Discipline and **HOST**pitality as a Behavior, combined in the profession/job description of home sharing. Live-in Self-Hosting & Self-Managing, the popular, ageless art form of hosting & home sharing private rooms in available living space in private homes, has upgraded into a modern version of a short-term housing alternative. RE-IMAGINED, RE-PURPOSED & RE-INVENTED.

This art form, Shhh (Shared Home Hosting), is a short-term lodging alternative that offers an optional and affordable housing solution. The goal is to help connect strangers in need of Short-Term Housing with Hosting Specialists, providing a safe, welcoming, comfortable environment as an enjoyable experience for hosts as well as their guests, who Arrive as Strangers and depart as friends.

By embracing the principles of **HOST**pitality, you are joining a community of like-minded individuals dedicated to providing exceptional service and creating memorable experiences. This guide will serve as your companion, offering practical advice and resources to help you succeed in this rewarding endeavor.



# The Role of HOSTpitality

**HOSTpitality** bridges the gap between casual home sharing and exceptional hospitality. It brings professionalism to home sharing, ensuring positive and rewarding experiences for both hosts and guests. By adopting **HOSTpitality** principles, you're providing a valuable service that meets the needs of today's dynamic housing landscape. Embrace **HOSTpitality** and be part of a movement that redefines home sharing.



## TARGET AUDIENCE

Are you looking to supplement your income or find stable housing during a transitional period? Professional self-hosting is ideal for anyone in these situations.

Why choose self-hosting? First, it's a great way to earn extra income while hosting on your terms. Second, it offers unique opportunities for engaging positive communication and connection. Finally, it provides a safe and affordable housing alternative for those in transition.



# CREATING A SAFE AND WELCOMING ENVIRONMENT

Small touches can make a huge difference. Reimagining retired home items creates an ideal opportunity to recycle, repurpose, and redesign the comfort and conveniences enjoyed in a comfortable home.

**Activity: List five ways you can make your guests feel more comfortable.**

- 1.
- 2.
- 3.
- 4.
- 5.

**Find the right balance to respect your guests' privacy while being a good host.**

**Exercise: Plan a welcome message that explains your house rules and privacy expectations.**

## WELCOME MESSAGE:

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# COMMUNICATION SKILLS

Effective communication is key to successful hosting. It helps build trust, resolve conflicts, and ensure a positive experience for your guests.

**Exercise: Reflect on a time when good communication made a difference in your life. How can you apply those skills to hosting?**

- **Clear Instructions:** Provide clear and concise instructions for guests.
- **Active Listening:** Show genuine interest in guests' needs and concerns.
- **Activity:** Practice active listening with a friend and note the difference it makes.



## YOUR NOTES:

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# CODE OF CONDUCT FOR LIVE-IN HOSTS

Expected behaviors and highest standards of conduct that a well-managed Live-in Self Hosting Specialist should uphold at all times

**Exercise: List three behaviors you believe are essential for a professional host.**

- 1.
- 2.
- 3.



# HANDLING DIFFICULT SITUATIONS

Prepare for challenging scenarios with guests.

**Exercise: Role-play a difficult guest situation with a friend and practice your response.**

**Prepare for challenging scenarios, by joining an advocacy support group active in the niche market of, self-managing, home hosting. Seek support from experienced hosts, who are willing and open to sharing solutions for difficult situations. Self Hosting is a unique community, open to offer support and advice.**



# MANAGING SHORT TERM GUESTS

Setting Expectations and House Rules

Exercise: Draft a list of house rules.

## HOUSE RULES

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# GUEST CHECK-IN AND CHECK-OUT PROCEDURES

Write a step-by-step guide for check-in and check-out.

Have a VISITORS COMPACT contract verifying guest identification, rates, dates, and receipt of payment arrangements. This may also be the time to discuss parking and your Plus One Visitation rule.

Request the signature of BOTH parties confirming, that they agree.

## CHECK IN

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## CHECK OUT

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# SAFETY CHECKLIST

Month: ..... Week: .....

Tasks	Done
Smoke Detectors	<input checked="" type="checkbox"/>
Carbon Monoxide Detectors	<input type="checkbox"/>
Fire Extinguishers	<input type="checkbox"/>
First Aid Kit	<input type="checkbox"/>
Emergency Contact Information	<input type="checkbox"/>
Locks and Security	<input type="checkbox"/>
Lighting	<input type="checkbox"/>
Pest Control	<input type="checkbox"/>
Repairs and Maintenance	<input type="checkbox"/>
House Rules	<input type="checkbox"/>
WiFi and Technology	<input type="checkbox"/>
Local Emergency Services	<input type="checkbox"/>
Sanitization Supplies	<input type="checkbox"/>

# INVENTORY CHECKLIST

Dated host and guest signatures	<input type="checkbox"/>
	<input type="checkbox"/>
	<input type="checkbox"/>
	<input type="checkbox"/>
	<input type="checkbox"/>



# POSITIVE Value of Future OPPORTUNITIES in HOSTpitality

Set a six-month goal for your hosting business.

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